

WHO WE ARE

MISSION

At RSCCM, our mission is to foster peaceful, inclusive, and resilient communities by providing accessible and affordable conflict resolution services to individuals, groups, organizations, and institutions across all sectors—public, private, and nonprofit.

VISION

RSCCM will be the community catalyst that transforms conflict into peaceful, meaningful connections across our region.

VALUES

- We believe all individuals are entitled to respect.
- We believe in demonstrating integrity in all interactions.
- We believe neutrality is the cornerstone of empowerment.
- We believe that the power of dialogue opens the door to increased understanding and successful solutions.



OUR LOCATION

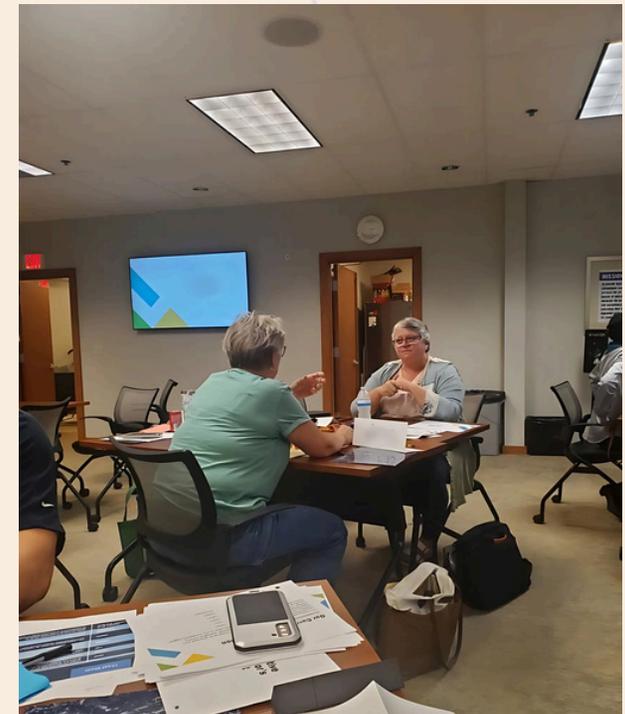
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Use QR Code to find our website.



LANDLORD- TENANT DISPUTES



**SERVING CLINTON, EATON,
GRATIOT, INGHAM, ISABELLA,
AND SHAIWASSEE COUNTIES**

LANDLORD- TENANT DISPUTES

WHAT IS A LANDLORD-TENANT DISPUTE?

Landlord-tenant mediation helps landlords and tenants resolve disputes quickly and cost-effectively, avoiding the stress and expense of going to court while also possibly preserving the rental relationship.

STEPS IN THE MEDIATION PROCESS:

1. Before mediation begins, RSCCM will request contact information for both parties, any attorneys involved, and relevant documentation.
2. Each person will participate in a confidential intake appointment (approximately 30 minutes) to share their perspective on the dispute. This allows the mediator to gain a clear understanding of each party's viewpoint and what they hope to achieve as a resolution.
3. RSCCM will then contact the other side to confirm willingness to mediate, gather scheduling availability by email, and send a confirmation once a date is set.
4. All intake information is confidential and not shared with the other party.

MEDIATION SERVICES

WHAT IS MEDIATION?

Trained, experienced mediators conduct a facilitative conversation to help parties define issues, generate options, and come to a mutually acceptable agreement.

TYPES OF ISSUES MEDIATED BETWEEN LANDLORDS AND TENANTS

- Rent related issues
- Repairs & Maintenance problems
- Security deposit disputes
- Post tenancy damage disputes
- Potential lease violations
- Habitability or safety concerns
- Eviction proceedings



CHOOSE US FOR YOUR MEDIATION

WHY MEDIATE A LANDLORD-TENANT DISPUTE?

Mediation is often faster, more cost-effective, and less stressful than going to court. Through mediation people have the opportunity to avoid the potential consequences of litigation or eviction proceedings

Tenants and landlords often have ongoing relationships. Mediation helps preserve goodwill and foster mutual understanding, which can be beneficial for both sides.

Mediation helps landlords and tenants communicate more effectively by providing a space for both parties to share their perspectives and develop a plan for improved communication moving forward.

BENEFITS

- Can Preserve Relationships
- Confidential Process
- Cost Effective
- Faster than Going Through Court
- Flexibility in Agreement
- Less Intimidating than Court
- Parties Control the Outcome
- Reduces Conflict