



**23-27**  
February

8:30 am - 5:30 pm

# General Civil Mediation Training

## Cost

**\$975**

**Early Bird  
Special  
\$875**



Trainer Kristin Arnett

Train to become an approved mediator in Michigan via Zoom.

## Training Covers

- Interests and positions
- Empathy to resolve conflict
- Neutrality
- Reframing
- Facilitating a group
- Developing an agenda
- Generating movement

Receive personal coaching and learn skills in resolving conflict. This interactive training includes several roleplays depicting real-life scenarios allowing you to practice your skills and develop relevant experience for your mediator role. Expert trainers, approved by the State Court Administrative Office (SCAO), are there to guide you through the process.

Sign up at [www.rscm.org/train](http://www.rscm.org/train) or call (517) 485-2274.